PARTNERSHIP PROPOSAL SUPPORTIVE TOOL FOR COVID-19



World's First Virtual Whole-Health Nurse for Symptom Management And Navigation (SAN)

Today's Challenge with COVID-19

Name: Charlie Smith Diagnosis: May have COVID-19 Treatment Plan: Health monitoring; if symptoms worsen, will conduct test; need supportive care and self quarantine



Before Diagnosis

- Unsure of symptoms → Uncertain of his condition, unable to get consult
- Reporting to state and other organizations → Difficult to contact state and get tested

Diagnosed with COVID-19 (Care Management)

- Self-management → Uncertain what to do, feeling worried and anxious
- Managing family → Unsure of how to protect his children and elderly parents
- Feeling unwell → Difficult to get help as hospitals and clinics are full
- Need resources (financial, food, etc.) → Financially impacted, need food delivery, groceries
- Need emotional help → Feeling low and helpless

Recovery

- **Rehab and long-term monitoring** → **N**o guidance and long-term monitoring
- Reporting to state and other organizations → Difficult to collect real time data





Personal Care Coach

Supporting members, and keeping them on track

I am reviewing your symptoms and noticed your nausea is getting worse. Is that still true? Y/N

Did you try anything? 1. Supportive care 2. Nutrition remedies 3. Medication

OK. Let me get someone to help you. Do you prefer call, video or text?

I have booked an appt. for you with Julie, SW. She will call you in 10 minutes.

Please click this link https:// chat.helpsyhealth.com/quickstart/? room=523_546&identity=asF42Fgh QBLH to access your video call with Julie.

Helpsy Health

Anticipate

your patients' needs by letting San handle the following:

Educate

with our 20,000+ self-guided recommendations and 3,000 national programs:

Escalate

by letting San take automated action on certain trigger events:

- Treatment prep
- Care coordination
- Follow-up scheduling
- Referrals
- Med / appointment reminders
- Symptom management
- Self-care programs
- Community resources
- Adverse effect monitoring
- Crisis management
- Clinical care team

75 languages supported (Alexa + Google Home coming soon!

Patent Pending

Helpsy as Supportive Care for COVID-19

Unsure of symptoms

- Monitor his symptoms through remote devices, his watch, etc.
- Auto-triage and connected to provider in state via telemedicine consult

Contact state and other organizations

- Contact info provided and integration to make appointment
- Test prescription sent to lab

Self-management at home

- Provide education on COVID,
- Symptom management
- Supportive care
- Remote monitoring
- Reminders

Family management at home

- Education and support for parents to talk to family
- Care of elderly
- How to self-quarantine, etc.

Feeling unwell – need more help

- Auto-triage to identify changes in temp, HR
- Patient and family can send messages
- Provider informed and data shared to monitor
- Telemedicine consult arranged
- Additional medication and support provided

Need emotional help

• Self-care, emotional support, community and other engagements to support patient and family

Need resources

• Anticipate and provide guidance for available resources for financial, meals and other support

Rehab and long-term monitoring

- Guidance on rehab and improving immunity
- Automated screening reminders

Reporting to state and other organizations

 Data collected, de-identified and sent to appropriate authorities per regulation

Patient journey with Helpsy



How does Helpsy work?



Once onboarded, Helpsy automatically creates a customized 360 Whole-Health Care Plan, managed by the SAN nurse Al.

4 Helpsy Health



NAVIGATION & EDUCATIONAL RESOURCES



Stay up to date with the latest news and evidence-based, validated information on COVID-19 and community resources to support your wellness during the quarantine program.

REMOTE PATIENT MONITORING



A Helpsy health coach closely monitors your status and keeps you on track with your health goals. Reach out via email or text if you have any questions about your treatment or direct you to specific resources.

DAILY HEALTH TRACKER



Log and track your symptom severity and share with your medical professional. Keep track of your mood during the quarantine period.

APPOINTMENT & MEDICATION REMINDERS

Never miss your appointments or forget to take a pill. SAN automatically notifies you of your next appointment or dose.



AUTOMATED, WHOLE HEALTH CARE PLANNING

Conveniently view your clinician approved whole-health care plan according to your physical, emotional, and social needs.



CAREGIVER PORTAL

Add family members to the caregiver portal, where they can monitor your progress, assist in managing your treatment, and benefit from our curated resource library.



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Clinically-Proven Results

3-Year Funded Study at UCSF

Qualitative Analyses from a Prospective Clinical Study of a Whole Systems Ayurvedic Intervention for Breast Cancer Survivorship, Lapedis et al., The Journal of Alternative and Complementary Medicine. May 2014, 20(5)



IMPROVEMENT IN 4 MONTHS

San

The Mobile Nurse



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Clinically-Proven Results

EMC Super Specialty Hospital

Utilizing the Helpsy Symptom Management Platform to Realize Quality of Life and Symptom Improvement in Cancer Survivors



IMPROVEMENT IN 2 MONTHS

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The Mobile Nurse

Saved \$5k per patient and reduced treatment disruption!



Accomplishments



• Partnerships with Top-10 Employer Benefits (36M lives covered), Virgin Pulse (2.4M lives covered), Top-10 Critical Illness Insurance (~4M lives covered), Top-10 Health Insurance (50M lives covered), several providers, and several non-profits

 Ongoing pilot discussion in progress for Commercial Oncology Companion Solution and Clinical Trial Companion Solution with several Top-10 Pharma companies









THANK YOU

How may we help you?



<u>Contact</u> san@helpsyhealth.com 415.534.5933

helpsyhealth.com